



Choice Recovery
1550 Old Henderson Road, Suite 100
Columbus, Ohio 43220
Ph: 614.358.9900
www.choicerecovery.com

Collection Specialist

Who we are:

We are the “best medium size business to work for in Central Ohio” (Columbus Business First). We’re a debt recovery firm that helps consumers find employment in order pay their debt. Our leadership structure is unique; there are no managers or bosses, our team is self managed and is driven by industry leading commissions. This creates a culture of personal and professional excellence guided by our core values of personal responsibility, ownership-mindset, constant and never-ending improvement, vision over visibility, distinct & deeply connected, and love.

Advantages:

- Opportunity to earn career advancement, additional income, and leadership roles
- Ability to influence and contribute to all areas and functions of Choice Recovery
- Frequent contests and competitions that make every day unique and exciting
- A team whose purpose is to make you better and become the best version of yourself
- Customized leadership development programs for personal and professional growth
- Heavy emphasis on community service

Job Summary:

This role is to help as many consumers as possible by securing payments or connecting them to our [re]start team to find them new jobs. This position requires someone who can work in a fast paced environment, is a determined go-getter, and can organize and manage a huge portfolio of business. High performers make over 200 phone attempts a day.

Responsibilities:

- Call consumers to secure payments
- Actively refer unemployed consumers to [re]start to help them find new employment
- Organize and manage thousands of accounts

Desired Qualities:

- Kindness
- Strong organizational, negotiation and time management skills
- Ability to troubleshoot independently and efficiently
- World class customer service skills
- Great telephone demeanor and interpersonal skills
- Ability to think creatively and critically
- Possess an entrepreneurial mindset
- Never-ending desire to grow and improve
- Strong leadership and communication skills
- One who will challenge the system

Benefits:

- \$15.00/hr plus commissions
- Flexible schedule: work when you want (40hrs/wk)
- 401K Matching
- Health, Vision, Dental, Life Insurance
- Two Weeks PTO granted after 90 days